

Terms & Conditions

Congratulations! You have been awarded an exciting Flyaway Vacation. Below you will find the terms & conditions regarding this promotional certificate. These terms are important to you in the processing of your reservation. Please carefully read them in their entirety.

1. This offer is valid for round-trip airfare from approved departure locations within the continental U.S. and two night's accommodations for two adults to Las Vegas, NV, Fort Lauderdale or Orlando, FL, Puerto Vallarta or Cancun, Mexico. Offer is valid only for the original recipient, who must be 21 years of age or older and both travelers must be U.S. citizens. A purchase of two additional nights of accommodations from an Infinity Incentive Group (IIG) approved hotel property will be required if the certificate recipient selects a Mexico destination. Both travelers must travel on the same itinerary. To validate your Flyaway certificate you must complete the attached Registration Form and return the original form via U.S. mail. No copies. The Registration Form must be received by IIG within 30 days from the issue date or it is null and void. After IIG receives your Registration Form and upon acceptance, you will be mailed a Travel Request Form (TRF). Your TRF must be filled out completely and returned via certified mail to IIG along with a copy of a valid driver's license for both travelers and \$50 per person refundable deposit in the form of a money order. Incomplete Travel Request Forms will not be processed and will void this offer. You will need to provide 3 preferred dates of departure with at least a 60-day advance notice for the first date and each additional date must be at least 30 days apart in chronological order. Dates selected must be a Tuesday or Wednesday. This promotional offer expires and all travel must be completed within 12 months from your issue date. Only one travel offer per household may be used in a 12-month period.

2. A valid government issued photo I.D. is required for travel. To be eligible for this offer, guests must be 21 years of age or older with a valid driver's license and a major credit card. A \$50 per person refundable deposit will be required when booking your reservation, but **please do not send any money now** – wait to receive your TRF. A valid passport may be required based on the destination selected. This vacation certificate does not include the cost of food, beverages, taxes, gratuities, ground transportation, ticketing fees, service charges or any type of incidental expenses. All taxes and service fees pertaining to this trip (federal excise tax, federal security tax, government tax, segment tax, ticketing fees, passenger facility charges, etc.) are the sole responsibility of the travelers. Federal and state income tax liability and any other federal, state, or local taxes are the responsibility of the participant. All taxes and service fees are payable at time of ticketing. Sorry, no pets. Peak season, weekends, special events, or holidays, when available, are subject to a surcharge. Upgraded accommodations can be purchased through IIG if available. Transportation to and from the airport destination is not included. IIG has the right to add, delete or substitute hotel or airline providers and or destinations. Accommodations, departure and arrival airports are available from selected cities, subject to IIG allotments and availability. IIG will make every effort to accommodate your travel date, but reserves the right to offer alternative travel dates. Cities and airports may be included or excluded at IIG's discretion. All reservations are subject to availability, restricted to published fares in certain classes of service and dates of travel. IIG will determine the rerouting from the airport closest to your desired departure city. IIG reserves the right to substitute alternate destinations or travel dates during periods of heavy travel including, but not limited to, peak travel periods and holidays. Dates are subject to availability at the time of booking, flight arrangements may include overnight flights and multiple connections. You may be offered exciting vacation opportunities by the host resort with the hope that you will vacation with them in the future. This offer cannot be used in conjunction with any other promotional offer, nor is it valid for any use with group travel. Group travel is defined as two or more families traveling or meeting at the same destination on the same travel date. This offer is valid for year round usage with a surcharge for holidays, high season, special events, convention and peak travel periods, when available. Holidays and high season are defined as one full week before, during or after any major holiday.

3. Please note that while advance travel dates are recommended, confirmations may not be issued more than 14 days prior to travel dates. It is important that you do not leave for your getaway vacation until you have received written confirmation since getaway vacations are booked according to the availability of the IIG allotments. IIG will not be responsible for travel arrangements made prior to the confirmation of your trip. You will receive your travel documents by email about two weeks prior to your departure date and only after your getaway vacation has paid in full for any additional passengers or additional travel service booked through IIG. You will receive a written confirmation with directions and check-in times (if applicable) regarding your accommodations. There will be a \$45 fee for any lost or stolen travel documents in addition to any applicable fees assigned by the resort provider. If this offer becomes unavailable to IIG, IIG has the option to substitute another travel incentive of equal or greater value.

4. **Refund Policy** – No refunds after tickets have been issued, no exceptions. Refunds will not be made for failure to provide proper documentation to board the aircraft. Name changes are not permitted for any reason. Once made, all reservations are final and non-refundable. Please confirm your itinerary at least 24 hours prior to departure to verify flight numbers and flight times.

Cancellation Policy - All tickets purchased are non-refundable, non-endorsable and non-transferable. Airline imposed fees will apply to all changes on all tickets after they have been issued and are the sole responsibility of the recipients of the vacation certificate. Fares are subject to change until ticketed. Cancellations can only be made prior to ticketing and must be made in writing at least 45 days prior to your selected departure date via certified mail to receive your deposit. Cancellation notice must be sent U.S. certified mail to: INFINITY Incentive Group, P.O. Box 3479, Lake Havasu City, AZ 86405.

5. This vacation offer is void where prohibited by law. All federal, state and local laws apply. IIG does not assume any responsibility for any verbal or written representations made in conjunction with this offer by any distributor and/or their agents other than those included in this offer. Offer is void if altered. IIG does not assume any liability or responsibility for damage, expense or inconvenience, nor for any loss, injury, death or damage to any person or property at any hotel or on any aircraft/ship, or in transit to or from said hotel/aircraft/ship or for any cause whatsoever due to delays, cancellation due to nature, mechanical breakdown, strikes or acts of God. This is a promotional offer and is not to be sold to the end user without prior written consent from IIG. This certificate is not to be used as an employee incentive by any affiliate of IIG or the sponsor's affiliate. IIG reserves the right to substitute the components of the offered vacation and varied itinerary should circumstances so require. The certificate is null and void if it is used incorrectly.

You may cancel this contract without any penalty or obligation within 30 days from the date of purchase or receipt of the vacation certificate, whichever occurs later. You may also cancel this contract if accommodations or facilities are not available pursuant to a request for use as provided in the contract. If you decide to cancel, you must notify the seller in writing of your intent to cancel by returning the certificate and sending notice to: INFINITY Incentive Group, P.O. Box 3479, Lake Havasu City, AZ 86405. No person should rely upon representations other than those included in these terms & conditions. This contract is for the purchase of a vacation certificate and puts all assignees on notice of the consumers' right to cancel under section 559.933, Florida Statutes.

To streamline the process, we will not be able to handle any phone calls prior to receiving your registration form.

REV 020810

Flyaway Registration Form COMPLETE AND RETURN THIS FORM OR VISIT US ONLINE AT www.flyawayreward.com

Mail To:

INFINITY Incentive Group
Attn: Flyaway
P.O. Box 3479
Lake Havasu City, AZ 86405
800-840-6563

SPONSOR

DATE OF ISSUE

Registration Form is Not Valid Without Sponsor and Issue Date.

PLEASE PRINT CLEARLY

NAME _____ DATE _____

NAME OF COMPANION _____

ADDRESS _____

CITY _____ STATE _____ ZIP _____

DAY PHONE _____ EVE PHONE _____

E-MAIL _____

By providing your email address you agree to expedite communications by email.

I have read and accept the provisions (Terms and Conditions) of this offer as stated and further acknowledge that this certificate expires one year from the issue date. All correspondence needs to be returned in the designated time frames.

Customer Signature: X _____

Please Note: We accept money orders only.

A Travel Request Form will be sent to you within 14 days of receipt of this completed Registration Form.



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